

Parkside Condominium

A seventeen story high-rise wanted to upgrade their three entry systems to include video and phone app for access.



YOUR FIRE AND SECURITY SOLUTION



CASE STUDY

Parkside is a high-rise condominium located on Bayshore Boulevard in downtown Tampa, Florida. Built in 2005, this luxury 17 floor condominium building includes amenities like a 7th floor pool, fitness center and large garage. When Parkside management began discussing how to upgrade their dated security technology, they looked to AFA Protective Systems, Inc. (“AFA”) to provide solutions to their wish list of security features.

PARKSIDE'S DESIRE FOR ENHANCED RESIDENCE CONVENIENCE AND SECURITY

Security technology is rapidly evolving. Even 15-year-old technology can be considered ancient compared to the features that exist in today's security systems. Parkside's Board of Directors realized the need to upgrade their security to the benefit of their residents.

Parkside's original telephone entry system and access control system was over 15 years old. Although it was state of the art when installed, the condo's Elite Icon 26 Advanced Multi-Tenant Access Control System lacked a few modern features available on the market today.

AFA systems consultant, Brian Halifax, met with the Board and the Community Association Manager (CAM) to discuss what features Parkside condos were looking for in their upgrade. The first feature they wanted was ability for the residents to use their phones to access the building. The second request was for residents to be able to visually identify who was requesting entrance to the building through a video touchscreen intercom system.

AFA WAVES MAGIC WAND TO CREATE SOLUTIONS FOR CUSTOMER'S WISH LIST

Following Brian's meeting with the customer, he went on a search for a system that would integrate the building's legacy access systems to include both Bluetooth access control technology and touchscreen video intercom system to the residents. Brian reached out to numerous suppliers in order to find the perfect solution for the condo and its residents.

In all, Brian had three different on-site demos provided for Parkside. The first system included both Bluetooth and video access features. However, it was not yet available on the market and ready for installation. The second system demonstrated did not include the video capabilities the building requested. The third system included everything except the Bluetooth reader. Brian was determined to provide the customer with both features, and was able to contact the first manufacturer and marry the Bluetooth features from the first system with the video features of the third system, meeting the customer's modernization needs.

Through Brian and AFA's solution, the Bluetooth phone technology gave residents the ability to scan their credentials into their phone. Residents would no longer need to carry around a separate fob because their phone would be their access key into the building. Brian was also able to have a touchscreen video intercom system integrated with the access system so that residents could communicate with guests through video technology and see who was at their door.

Beverly Gedney of Greenacre Properties is the property manager at Parkside Condo. Beverly appreciated AFA's extra efforts to bring the condo their desired solution saying, "Brian was a great salesperson to work with and knowledgeable. The AFA staff was very responsive and helpful. Aramis was the installer and I could not have asked for anyone better. He was patient, kind and extremely knowledgeable and helpful. A definite pleasure to work with."

AFA CONTINUES PROJECT AND GOES ABOVE AND BEYOND FOR THE CUSTOMER

Brian and AFA went a step further with the Parkside Condo project, expanding the access system into different areas of the building and providing solutions beyond what management had initially requested. AFA added wireless communications and cloud storage to their new access control system. The building then integrated another elevator lobby to the new access system.

AFA also came up with a solution to automate the entrance and exit of the parking garage. “The residents used to use a button to get in and out of the garage. There was no exit loop. If you did not have a clicker, you couldn’t exit the garage,” said Brian Halifax. “We were able to ceiling mount a loop detector so that the exit gate would open for any vehicle registered with Parkside.” The entrance was integrated into the long-range reader, which meant to enter the parking garage, all residents needed was to drive their vehicle up to the gate.

Finally, AFA installed a second 16 channel NVR Video Surveillance for the CAM to view the building for additional security.

CONCLUSION

The access control system for Parkside condos was upgraded using two different technologies to bring residents the ability to enter the building using their phones and video intercom technology to see guests into the building. An additional access point was added to the system and gate controls for the parking garage were greatly enhanced. Finally, additional video surveillance was installed for building management to enhance security for its residents.